

United States Postal Service®

INDUSTRYALERT

November 27, 2020

RESOLVED: Product Tracking & Reporting - System Issue - November 27, 2020

Incident Ticket #5501807 related to Product Tracking & Reporting (PTR) service issue began at approximately 5:44 AM ET today. Customer Manifest, Inbound Scan data, and Outbound Extracts were delayed in processing.

All processes were up as of 7:45 am ET and PTR processing is back to normal. USPS Tracking is current.

Thank you for your patience.

Please direct any inquiries or concerns to the *Product Tracking and Reporting* via email (IMpb@usps.gov).

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